

Legal and Ethical Including Complaints Handling

PROSPECTUS

At Dental Training Ltd we aim to provide a comprehensive course delivered in a dynamic and motivational manner.

Available as an online course and in-house course

Aim:

To ensure all members of the team fully understand legal and ethical issues and complaints handling within the dental environment.

Objectives:

This course covers the following topics:

1. Recap GDC rules and regulations
2. Look at the Standards Booklet
3. How to avoid complaints
4. How to manage complaints
5. Look at team working
6. Review non verbal and verbal communication

3 hours of enhanced CPD and meets GDC Outcomes A, B and D

For further information please contact us on 0118 9261533 or email us at training@dentaltrainingltd.com